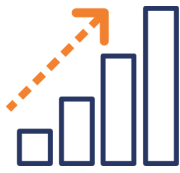




# Experience Review

Analyze.  
Review.  
Recommend.

## Experience Review is right for your business when



You want to improve the performance of your employee experiences from a technical and UI/UX perspective



Your experiences are suffering from technical, performance, security, cost related or usability issues



You need a clear roadmap of the highest priority issues to resolve



You are receiving negative feedback from employees



You want to understand how best to leverage native features to improve the experience

## What we'll do

An Experience Review identifies issues and areas of potential improvement with existing employee experiences.

Our team of technical and UI/UX specialists will carry out both a technical deep dive and a heuristic review of the experience.

We'll give you a prioritized set of short, medium and longer term recommendations that can be viewed as a roadmap for improving the experience.

The Catalyst team will also be available to carry out the remediation steps, either working alongside your own team as an accelerator or as a standalone engagement.

Our emphasis will be on a fast, tactical resolution for you. We know that you're busy: our teams will ensure that we involve you at all key points in the project but that we remain non-intrusive and don't disrupt your normal activities.



### Key Activities



UI/UX Review (User interface, Usability, Accessibility, Trauma Informed Design)



Code & architecture Review



Playback report

Activities will be confirmed based upon your specific needs and can be done independently.

### Time & cost

UI/UX Only

**4 weeks**

**\$50k**

UI/UX and Code

**6 weeks**

**\$80k**

## **Concentrix Catalyst**

**We design and build experiences  
people love to use**

### **About Concentrix Catalyst**

Concentrix Catalyst is the experience design and engineering team of Concentrix, a leading global solutions company that reimagines everything CX through strategy, talent, and technology. We combine human-centered design, powerful data, and strong tech to accelerate CX transformation at scale.

The Catalyst team is comprised of over 6000 digital experts, located in 40 global offices and 11 delivery centers.

Our industry expertise extends across BFSI, Energy & Utilities, Healthcare, Retail & Consumer, Technology & Software, Telecoms & Media, Transportation & Logistics.

The Catalyst service offering changes the way people work by delivering end to end capabilities including Strategy & Design, Digital Engineering, Data & Analytics, Experience Platforms, Automation & Operations, Cloud Engineering.