

COMPLIANCE WITHOUT COMPROMISE FOR LEADING PETROLEUM COMPANY

At a leading petroleum company, Concentrix Catalyst automated critical government reporting forms and supported business workflows, so that our client was able to reduce compliance exceptions by meeting on-demand requests within the designated time periods. The project led to:

- Standardized forms for government reports to ensure consistency across departments.
- Automated reporting that makes audit requests easier to comply with.
- Targeted notification, which has resulted in a 25% faster response time.

ServiceNow has allowed us to become more organized and to stay on top of looming deadlines. We've definitely seen a huge increase in productivity.