

IMPROVING **ASSET GOVERNANCE**

One of the busiest international airports in the world engaged Concentrix Catalyst to execute and deploy service asset and configuration management within ServiceNow. This initiative was intended to create a single source of truth for enterprise assets, while improving adherence to several regulatory compliance requirements.

- Built a strong ITIL foundation to leverage immediately and scale as needed.
- Created a single source of truth for CIs, assets, and contracts.
- Enabled cost-effective stewardship of assets, regulatory compliance, and reporting and messaging.

Thanks to Concentrix Catalyst, our workflows are much more streamlined and complying with regulations is simple.